

PUBLISHED DATE: JANUARY 2023

Tower Bridge

Author: Vladimir Tabakov – Security Supervisor



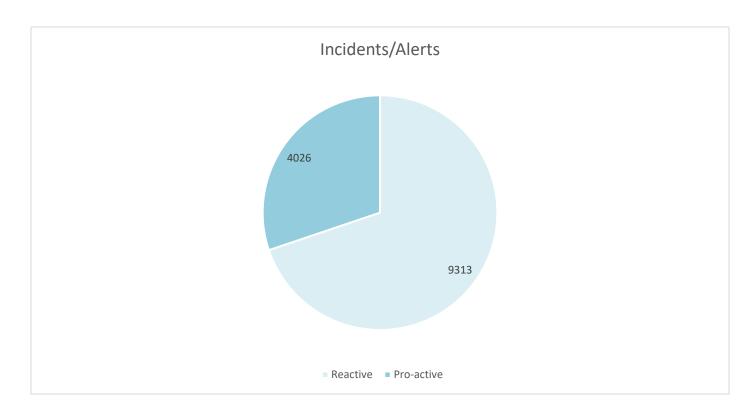
Introduction

The CCTV report looks at the records held by Tower Bridge from incidents which were recorded between January 01st 2022 00:00 to December 31st 2022 23:59. It provides a 12-month analysis and assists in evaluating the performance of the CCTV system.

The report will look at both pro-active and reactive monitoring. The system is monitored 24 hours a day by a team of Security / CCTV Officers. The Officers are employed directly by the City of London Corporation for Tower Bridge.

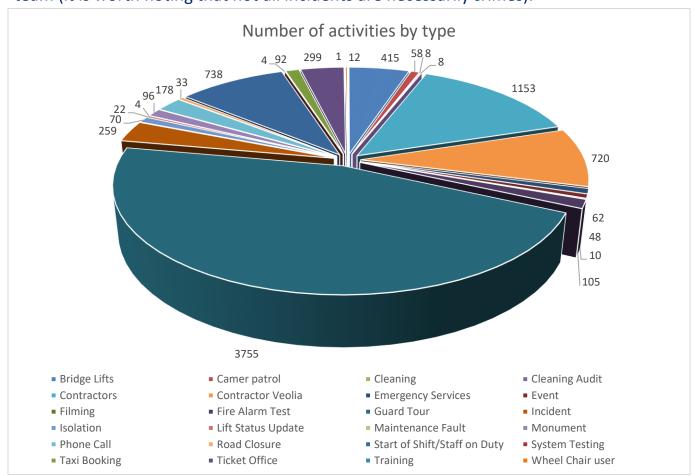
Incidents and Alerts

There were 9313 system generated alarms that entered the Security control Room, ranging from access, intruder and monitoring alerts (which is 1952 alarms lower than 2021 this is due to optimization of the system). In comparison to system inputted alerts being 271 Total recorded, including Patrols (3755) 4026.

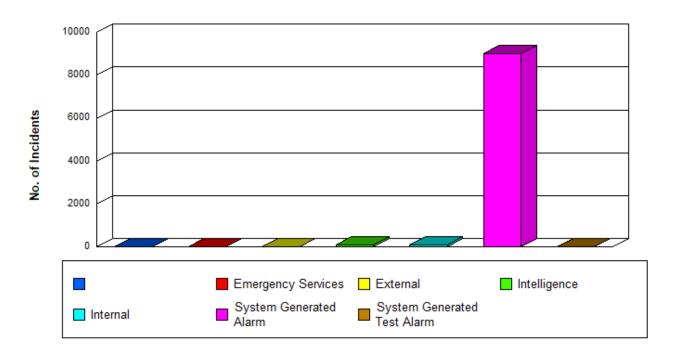




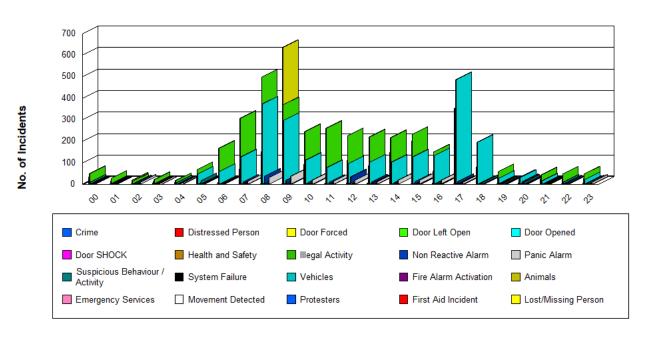
The total pro-active incidents collate to 17.45% of all the works undertaken by the security team (it is worth noting that not all incidents are necessarily crimes).

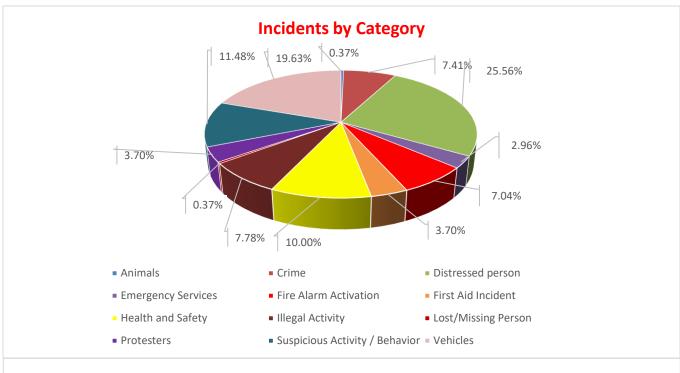


Incidents by Call Source

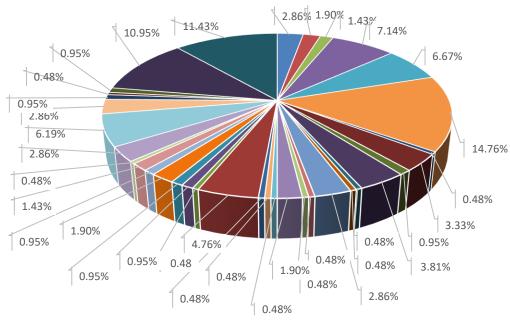


Incidents By Category and Time of Day









- Physical Assault
- Distressed Person (other)
- Fire Activation Contractor
- First Aid Members of Public
- H&S Electrical
- H&S Working at Height
- Peanut Sellers
- Reconnaissance
- Abandoned Vehicles

- Pick-Pockets
- DP -Suicidal Person
- Fire Activation Full Evacuation
- First Aid Staff
- H&S Fire Hazard
- Accordion Player
- Illegal Activity Various Items
- Urban Explorer
- Brokendown vehicle

- Verbal Assault
- Ambulance
- Fire Activation Members of Public Fire Activation Staff
- H&S Covid
- H&S Flood/Water Leak
- Con-Artist
- L/M Person- Child
- Collison/ Accident

- DP Jumper
- Police
- H&S Damage
- H&S lift Entrapment
- Drone Activity
- Harrassment
- System Failure Fire Alarm

Arrests, Reviews and Discs Seized

The downloading of CCTV footage for investigation purposes is undertaken by senior security staff, with the CCTV operators having the ability to archive footage. All CCTV requests are directed to the Security Control room where senior staff will review footage and download to disc enabling Police Officers to continue their investigation.

From January 01st 2022 00:0 to 31st December 2022 23:59 there were 250 reviews of footage of which 27 incidents resulted in the release of CCTV to the City of London, Metropolitan Police Service and legal services (11% of reviews lead to Security releasing CCTV footage). With Security staff actively involved with the investigation in all these occasions.

Training of Staff and Accreditation

All Tower Bridge CCTV Operators have an Active SIA CCTV public space surveillance license and have received further training in CCTV legislation.

Tower Bridge Security Department is accredited by the Surveillance Camera Commissioner's office under the Surveillance Camera Commissioners Scheme in CCTV best practice after undertaking auditing from the National Security Inspectorate.

Vladimir Tabakov

Security Supervisor